

All user types (agents, agency staff, etc.) will follow the same initial registration process for Connex.

To get started, visit connex.corebridgefinancial.com. On the welcome screen, click “Register for a new account.”

For optimal results, use Google Chrome

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USERNAMEEMAILPHONE NUMBERPHONE VERIFICATIONSECURITY QUESTIONS

Let's get started!
First, create an account

First Name

Last Name

Email Address/Username

• Required

Confirm Email Address

Password

• Required

Confirm Password

REGISTERCANCEL

Step 1: Create an account

For writing agents: After you receive your Welcome Letter, enter your first name, last name, email address, and create a password.

For all others: Enter the same information and create a password.

Click “**Register.**”

Password Requirements

✓

At least 8 characters long.

✓

Include one number.

✓

Include one symbol. (Ex @ or # or \$).

✓

One upper and lower case.

Note: Your email address will become your Connex username. Passwords must be at least eight characters long and include one number, one symbol, one upper case and one lower case letter.

Enrollment Security

Your email address, phone number and security questions/answers allow you to protect your account, as well as access it when you’ve forgotten your password.

✓


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USERNAMEEMAILPHONE NUMBERPHONE VERIFICATIONSECURITY QUESTIONS



Enter Activation Code

An activation code has been sent to your email address,
Alexagent@email.com. Please enter the code below.

Enter Code

SUBMITCANCEL

Resend Code

Step 2: Enter activation code to verify email address

An activation code will be sent to the email address provided. Please enter activation code and click “**Submit.**”

Note: You should receive the email within 2-3 minutes, and it is valid for 10 minutes. Click “**Resend Code**” if you do not receive this email.

✓


✓

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USERNAMEEMAILPHONE NUMBERPHONE VERIFICATIONSECURITY QUESTIONS



Primary Phone Number

For additional security and to recover your password, please enter a phone number that can receive text messages.

Primary Phone Number

USA Phone Number

☐ I consent to receive text messages at this number

+ Add another phone number

CONTINUE

Step 3: Enter primary phone number

For additional account security, next enter your mobile number. Click “**Continue.**” An activation code will be sent to the mobile number provided.

Note: Check “I consent to receive text messages at this number” for mobile numbers only. The phone number must be a mobile number.

Step 4: Enter activation code to verify phone number

Enter activation code and click “Submit.”

Note: You should receive the text message within 2-3 minutes, and it is valid for 10 minutes. Click “Resend Code” if you do not receive this text message.

Step 5: Select security questions and answers

Next, select and answer three security questions, then click “Submit.”

Note: Each answer must be at least five alphanumeric characters long, no space between words, no special characters.

Step 6: Important! Add your book of business

In order to add your data and content so the correct information is available, your agent code or primary agent ID will be required.

Licensed agents only

Click on “Add Agent Data” from the Welcome screen or top right drop-down menu. Begin adding your agent information until all of your business is associated with your account.

All other users

Ask the agent of record or agency admin to add you as a delegate on their account.

Successful registration

A confirmation email will be sent to the email address provided once your account is active. Note: Please allow a few minutes for your data to upload in Connex.

Step 7: Don’t forget to set up your case notifications

Click on your name in the top-right corner of the Connex home page, and then scroll down and click on Notification Settings. This will take you to the Manage My Email Settings page.

On the page, you’ll see options for **New Business**, **Inforce**, and **Licensing, Contracting and Commissions**. To add a notification, check the box for each option you want to add. See [Notification Tips](#) for screenshots and best practices.



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