



Help your clients  
help themselves

## Encourage them to sign up for eService

From our secure customer portal, your clients will be able to manage their policy online anytime — day, night or on the weekend. eService is free to use and provides up-to-date policy information.

With eService, clients can:

### View policy information

- Policy details
- Beneficiary information
- Address information
- Securely message Customer Service

### Pay premiums

- Make one-time payments through ePay\*
- Set up automatic recurring payments through user's bank account
- Enroll in eBilling\* and receive email notifications when payments are due
- Receive notification of missing payment and a policy is in jeopardy of lapsing

\*Not available on all products

### Manage transactions

- Change beneficiaries
- Make address changes
- Make electronic payments
- Access service forms

To enroll clients in eService, visit [aig.com/eService](https://aig.com/eService)

The following information is required to create an eService account:

- Policy/Contract Number
- Insured's Birth Date
- Phone Number(s)
- Policyowner's Last Name, Zip Code and Email Address

Need something to share with your clients?

Link or download our consumer-approved [Sign Up For eService](#) flyer.



For help with eService  
login or technical  
support, call

**1-800-280-2011**

7 a.m. - 6 p.m. (Central Time)  
Monday through Friday



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