How to do business





Obtaining product and policy information

- Product and policy information will be available at www.connext.corebridgefinancial.com.
- For product information, contact the Sales Support team at 888-438-6933, option 2.
- For new business and inforce policy information, contact the Annuity Service Center at 888-438-6933, option 1.
- The Assured Edge Income Achiever Annuity is approved in all states, except New York. The state approval map may be obtained by contacting the Annuity Sales Desk at 888-438-6933, option 2 or via download on Connext.

Obtaining illustrations

 Customized illustrations can be run by contacting the Sales Support team at 888-438-6933, option 2.

Ordering forms and marketing materials

- New Business and post-issue forms are available on Connext
- Marketing materials are available for downloading on Connext via the product Playbooks and posted on Forms Depot for ordering or downloading.
- Forms and materials can also be ordered by contacting the Sales Support team at 888-438-6933, option 2.

Agent training & appointment

Product training requirement

- Agents in all states are required to complete the product training, which covers the Assured Edge Income Achiever Annuity.
- Business submitted prior to completion of the productspecific training will require new signatures or electronic submissions with corresponding dates after the training has been completed.
- Contact your back office for information about where to take your training.

Licensing & contracting

New agent appointment

- Email paperwork submission to IMOBGAlicensing@corebridgefinancial.com
- Send questions or escalations to IMOBGA PendReport@corebridgefinancial.com
- Regular mail (USPS (Post Office) First Class, Express & Priority)
 American General
 P.O. Box 2708
 Amarillo, TX 79105-2708
- Overnight address (UPS/Fedex/DHL):
 American General
 1050 N. Western St.
 Amarillo, TX 79106
- Fax: 855-612-9886

Existing agent appointment

- Agents currently appointed who have previously sold an American General Life annuity product will not be required to complete a new appointment application for the Assured Edge Income Achiever.
- Agents should utilize their Assured Edge Income Achiever agent ID or a specific Assured Edge agent ID if one was received when writing business applicable to the Assured Edge Income Achiever Annuity.

New business submissions

- Follow your IMO/BGA electronic order entry or paper application submission process.
- For questions, call the Annuity Service Center at 888-438-6933.

New business electronic order entry submission:

- Select "Corebridge Financial Variable, Index, and Assured Edge" in the Carrier section
- Select "Assured Edge Income Achiever" in the Product section

New business submission with checks:

- Regular mail (USPS (post Office) First Class, Express & Priority)
 American General Life
 Attn: Annuity Service Center
 P.O. Box 100330
 Pasadena, CA 91189-0330
- Overnight mail (UPS/FedEx/DHL)
 JPM Chase-AGL 100330
 2710 Media Center Dr Building #6 Ste 120
 Los Angeles CA 90065-1750

New business submission without checks:

- Regular mail (USPS (post Office) First Class, Express & Priority)
 American General Life/US Life
 PO Box 15570
 Amarillo TX 79105-5570
- Overnight mail (UPS/FedEx/DHL)
 American General Life
 Attn: Annuity Service Center
 1050 N. Western Street
 Amarillo, TX 79106-7011

Wiring instructions:

JPMorgan Chase Bank, N.A. Attn: Cash Management 525 W. Monroe, 6th Floor Chicago, IL 60670

Account name: American General Life Insurance

Company account number: 5105676

ABA routing number: 021000021

FBO: Contract Owner or Annuitant Name/ Contract Number

Fax number for New Business: 713 620-3829

Pending contract status and Inforce contract information

 Pending contract status and in-force contract information is available via connext. You can also contact the Annuity Service Center at 888-438-6933.

Compensation

- Commissions are paid by EFT (please complete your Direct Deposit information in the Licensing Onboarding Packet.)
- For questions, please contact your back office.

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