

How to do business

Power Protector Index Annuity



Obtaining product and policy information

- The Connex website at www.connex.corebridgefinancial.com, contains product and policy information and product-specific Playbooks for the following index annuity products:
 - Power 5 Protector
 - Power 7 Protector
 - Power 7 Protector Plus Income
 - Power 10 Protector
 - Power 10 Protector Plus Income

Obtaining illustrations

- Customized illustrations can be run by logging into Connex and selecting Sales/Marketing, then Illustrations & Quotes. You can also contact the Sales Support team at 888-438-6933, option 2.

Ordering forms and marketing materials

- New Business and post-issue forms are available on Connex
- Marketing materials are available for downloading on Connex via the product Playbooks and posted on Forms Depot for ordering or downloading.
- Forms and materials can also be ordered by contacting the Sales Support team at 888-438-6933, option 2.

Agent training & appointment

Product training requirement

- Agents in all states are required to complete the product training, which covers the Power Protector Index Annuity.
- Business submitted prior to completion of the product-specific training will require new signatures or electronic submissions with corresponding dates after the training has been completed.
- Training is available on Quest CE, <https://learn.questce.com/naicsuitability/>

Licensing & contracting

New agent appointment

- Email paperwork submission to IMOBGAlicensing@corebridgefinancial.com
- Send questions or escalations to IMOBGA_PendReport@corebridgefinancial.com
- **Regular mail** (USPS (Post Office) First Class, Express & Priority)
American General
P.O. Box 2708
Amarillo, TX 79105-2708
- **Overnight address (UPS/Fedex/DHL):**
American General
1050 N. Western St.
Amarillo, TX 79106
- Fax: 855-612-9886

New business submissions

Regular mail (USPS (Post Office) First Class, Express & Priority)

Without Premium and Service Forms

American General Life
Attn: Annuity Service Center
P.O. Box 2708
Amarillo, TX 79105-2708

With Premium

American General Life
Attn: Annuity Service Center
P.O. Box 100330
Pasadena, CA 91189-0330

Overnight mail (UPS/FedEx/DHL)

Without Premium and Service Forms

American General Life
Attn: Annuity Service Center
1050 North Western Street
Amarillo, TX 79106-7011

With Premium

JPM Chase-AGL 100330
2710 Media Center Dr Building #6 Ste 120
Los Angeles CA 90065-1750

- **Wiring instructions:**
JPMorgan Chase Bank, N.A.
Attn: Cash Management
525 W. Monroe, 6th Floor
Chicago, IL 60670

Account name: American General Life Insurance

Company account number: 05105676

ABA routing number: 021000021

FBO: Contract Owner or Annuitant Name/ Contract Number

Fax number for New Business: 713 620-3829

Pending contract status and Inforce contract information

- Pending contract status and in-force contract information is available via www.connex.com. You can also contact the Annuity Service Center at 888-438-6933.

Compensation

Existing Electronic Funds Transfer recipients

- Commissions are paid by EFT
- Commission statements are available on Connex

For Non-Electronic Funds Transfer recipients

- Commissions are paid by paper checks
- Commission statements are available on Connex

To set up Electronic Funds Transfer of commission payments

- Complete the Direct Deposit Authorization form
- Contact the compensation team at 888-438-6933, option 3 for any related questions.

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